


The Role of IoT-enabled Rehabilitation Centers in Supporting Drug Recovery Programs in Bali

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Article Info	ABSTRACT
<p>Article history:</p> <p>Received April, 2025 Revised April, 2025 Accepted April, 2025</p> <hr/> <p>Keywords:</p> <p>IoT, rehabilitation centers, drug recovery, healthcare innovation, Bali</p>	<p>The integration of the Internet of Things (IoT) in healthcare has transformed rehabilitation practices, particularly in addressing substance abuse. This study explores the role of IoT-enabled rehabilitation centers in supporting drug recovery programs in Bali using a qualitative approach. Data were collected through semi-structured interviews with three informants: a healthcare professional, a technology expert, and a recovering individual. The findings reveal that IoT enhances drug recovery by enabling continuous monitoring, personalized treatment, and improved patient engagement. However, challenges such as infrastructure limitations, high costs, privacy concerns, and cultural resistance hinder widespread adoption. Strategies including collaborative funding, capacity-building initiatives, and robust policy development are recommended to overcome these obstacles. This study underscores the potential of IoT in transforming drug rehabilitation and highlights the need for targeted strategies to address implementation challenges in Bali.</p> <p><i>This is an open access article under the CC BY-SA license.</i></p> <div></div>

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<p>1. INTRODUCTION</p> <p>1.1 Background Research</p> <p>Drug addiction remains a significant public health challenge globally, including in Indonesia, with Bali—a region celebrated for its tourism and cultural richness—facing a growing prevalence of substance abuse. Addressing this issue demands innovative approaches that transcend traditional rehabilitation methods, such as the integration of Internet of Things (IoT) technology into healthcare systems. IoT-enabled rehabilitation centers in Bali offer transformative potential to enhance treatment efficacy, patient engagement, and recovery</p>	<p>monitoring [1], [2], [3]. IoT devices can track patients' vital signs and behavioral patterns in real-time, enabling timely interventions and personalized treatment plans through data analytics [4]. Digital health applications provide continuous support via reminders, educational resources, and virtual counseling sessions, reducing stigma and increasing accessibility, while gamification elements make recovery more interactive and motivating [4], [5]. Additionally, IoT technology can create supportive therapeutic environments within rehabilitation centers, where smart systems adjust lighting and sound based on patients' emotional states to</p>
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foster healing [5]. These advancements highlight the potential of IoT to address drug addiction effectively in Bali, promoting better outcomes in recovery programs.

IoT technology enables seamless connectivity and real-time data exchange, significantly enhancing healthcare providers' ability to monitor and manage patient progress efficiently. Through wearable devices, mobile applications, and smart sensors, IoT facilitates continuous tracking of vital signs, medication adherence, and behavioral patterns, empowering medical professionals to deliver personalized treatment plans while fostering patient engagement and accountability. IoT devices allow real-time monitoring of vital signs, such as heart rate, blood pressure, and oxygen levels, enabling timely interventions and preventive care [6], [7], [8]. Patients can actively participate in their treatment by tracking health metrics through IoT applications, promoting adherence to prescribed regimens and fostering a sense of control that encourages deeper engagement with their healthcare [9]. Additionally, IoT automates routine tasks and streamlines data entry, allowing healthcare professionals to focus on direct patient care, while advanced analytics and predictive modeling improve patient outcomes and reduce healthcare costs [7], [8], [9].

Despite the potential of IoT-enabled rehabilitation centers, the adoption of this technology in Bali remains limited. Challenges such as inadequate infrastructure, lack of awareness, and privacy concerns hinder its widespread implementation. Nevertheless, early adopters have demonstrated the transformative impact of IoT on rehabilitation outcomes, suggesting that its broader application could significantly enhance drug recovery efforts.

1.2 Research Objective

This study investigates the role of IoT-enabled rehabilitation centers in Bali, focusing on their contribution to improving drug recovery programs. By employing a qualitative methodology, insights were gathered from three key informants: a

healthcare professional, a technology expert, and a recovering individual. The findings aim to illuminate the benefits and challenges of IoT integration in rehabilitation settings, ultimately providing recommendations for stakeholders to optimize its application. In this context, the paper seeks to address the following research questions: (1) How does IoT technology enhance the effectiveness of drug recovery programs in Bali?. (2) What are the primary challenges faced by IoT-enabled rehabilitation centers in this region?. (3) What strategies can be adopted to overcome these challenges and maximize the potential of IoT in drug rehabilitation?

2. LITERATURE REVIEW

2.1 The Rise of IoT in Healthcare

The Internet of Things (IoT) has transformed healthcare by enabling real-time data exchange and automation, enhancing patient care and operational efficiency. IoT applications, such as remote monitoring and wearable devices, support continuous tracking of health indicators, improving outcomes and fostering a patient-centered approach. Remote patient monitoring tracks vital signs crucial for managing chronic diseases [10], [11]. Wearable devices like biosensors empower patients to proactively manage their health [12]. IoT also facilitates telemedicine, enhancing accessibility for remote populations [12], [13]. Additionally, IoT optimizes resource use, reduces costs, and enables personalized treatments through data analytics, improving outcomes and allowing early detection of health issues [10], [11].

2.2 IoT and Rehabilitation Centers

The integration of IoT in rehabilitation centers significantly enhances addiction management and recovery through real-time monitoring and personalized care. IoT devices, such as wearable health trackers and biometric sensors, continuously collect data on patients' physiological and psychological states, enabling healthcare providers to tailor recovery plans effectively. These devices track vital signs like heart rate, blood oxygen levels, and temperature,

providing immediate insights and allowing proactive interventions to increase the likelihood of successful recovery [14], [15]. Data from IoT devices supports individualized care plans, ensuring adherence to treatment protocols and enabling timely adjustments based on centralized health data [6], [16]. Furthermore, automated reminders and feedback systems keep patients engaged, while personalized health dashboards encourage active participation in their recovery process [14], [16].

2.3 Gaps in the Literature

While existing research highlights the potential of IoT in healthcare, there is limited focus on its application in drug recovery programs, particularly in developing regions like Bali. Moreover, the socio-cultural dynamics influencing IoT adoption in rehabilitation settings remain underexplored. This study aims to fill these gaps by providing qualitative insights into the role of IoT-enabled rehabilitation centers in supporting drug recovery programs in Bali, focusing on both opportunities and challenges.

3. METHODS

The research uses a qualitative research approach to explore how IoT-enabled rehab centers can augment drug recovery activities in Bali. A qualitative research approach is most appropriate in the disclosure of fine-grained details on intricate phenomena, especially where technology uptake cuts across healthcare. The research took place in Bali, an area that is battling with serious drug addiction challenges amid adopting technological advances. Bali's distinct socio-cultural context and healthcare infrastructure provide an appropriate backdrop upon which to witness the integration of IoT within rehabilitation facilities. Purposive sampling was employed to recruit three informant key participants directly involved in or affected by IoT-facilitated rehabilitation programs: a health practitioner with experience recovering from addiction, a technical expert with experience

in IoT implementation, and a recovering addict who is receiving rehabilitation in an IoT-facilitated center. This diversity ensured extensive understanding of the target of investigation, in technical, pragmatic, as well as user terms.

Data were gathered using lengthy, semi-structured interviews with the three interviewees, with durations of about 60–90 minutes, and audio-recorded after participant permission. An interview guide with open-ended questions covered issues such as the application of IoT in drug rehabilitation, challenges faced in implementation, as well as perceived advantages and limitations. Further field notes recorded contextual information and non-verbal information. The data were coded and analyzed using thematic analysis, involving steps such as familiarization, coding, development of themes, and interpretation. This enabled the detection of patterns and themes that yielded meaningful information into the experiences, perceptions, and challenges of incorporating IoT in drug rehabilitation.

4. RESULTS AND DISCUSSION

The interview information of three of the most significant informants – an information specialist, a recovered patient, and a health worker – reflected the extent to which they were helpful in achieving the worth of IoT-enabled rehabilitation centers in Bali. The information is grouped into three overarching themes: advantages of IoT integration, challenges faced, and ways of operation of overcoming these challenges.

4.1 Advantages of IoT Integration

The medical practitioner highlighted that IoT devices, including wearable monitors and mobile health apps, enabled round-the-clock monitoring of patients' physical and mental well-being. This feature made it possible to make real-time adjustments to treatment plans, with interventions being customized to suit individual needs. In the opinion of the technology expert, IoT systems gave healthcare professionals access to rich data analytics, enabling them to spot patterns

in patient behavior and relapse triggers. It had a significant role in developing improved recovery strategies.

The recovering individual highlighted the motivational impact of IoT tools, noting that automated reminders and progress-tracking applications helped maintain adherence to recovery programs. "Having a device that tracks my progress makes me feel like I'm in control," they stated, emphasizing the role of IoT in fostering accountability and empowerment. These insights underscore the multifaceted benefits of IoT in rehabilitation, from enhancing personalized care to promoting patient engagement.

4.2 Challenges Encountered

All informants identified limited infrastructure and high cost as key deterrents to the use of IoT in Bali rehab centers. The health worker also pointed out that many of the centers lacked sufficient resources to acquire IoT devices or maintain constant internet access. Furthermore, the patient and health worker both mentioned technology resistance among certain patients and employees, typically for reasons of unfamiliarity or suspicion about digital means by virtue of cultural beliefs.

The technology specialist was concerned with information protection and confidentiality, particularly the vulnerability to hacking due to the absence of stringent regulations for IoT in healthcare. These concerns emphasize the need for increased funding, training, and regulatory climates to overcome the challenges to the successful implementation of IoT in Bali rehabilitation centers.

4.3 Strategies for Overcoming Obstacles

The healthcare worker promoted collaboration with the government organizations, NGOs, and private agencies for funding and other resources to be allocated towards the deployment of IoT. Such collaborations would support the cost and infrastructural challenges in rehabilitation units and enhance the availability of IoT.

The tech expert saw training sessions to facilitate technological literacy in

healthcare professionals and patients. Data privacy procedures training and IoT device employment workshops were proposed as optimum solutions. Also, implementing robust regulatory systems that would make addressing privacy and security issues easier was proposed as the key move toward confidence-building and encouraging wide usage of IoT within healthcare institutions.

DISCUSSION

The findings highlight the transformative potential of IoT-enabled rehabilitation centers in enhancing drug recovery programs. IoT technology facilitates continuous monitoring, fosters patient engagement, and delivers data-driven insights, which collectively improve the recovery process. These outcomes are consistent with global research emphasizing the role of IoT in advancing healthcare delivery [11], [12]. However, addressing challenges such as cost barriers, infrastructure limitations, and privacy concerns requires a strategic and collaborative approach involving stakeholders from healthcare, technology, and policymaking sectors. Public-private partnerships could be instrumental in securing resources and fostering innovation in rehabilitation centers [10], [16].

The study also underscores the importance of addressing cultural and technological literacy barriers to IoT adoption. These findings align with prior research advocating context-specific strategies for technology integration [11], [17]. Educational initiatives and user-friendly IoT designs tailored to local populations can mitigate resistance and promote acceptance. Policy development emerged as a pivotal enabler for sustainable IoT integration, with comprehensive regulations addressing privacy, security, and ethical concerns being essential to building trust. Lessons from successful implementations in other regions can guide Bali in creating scalable and culturally relevant solutions for its rehabilitation programs.

5. CONCLUSION

This study highlights the transformative role of IoT-enabled rehabilitation centers in enhancing drug recovery programs in Bali. Technologies like wearable devices and mobile applications support continuous monitoring, personalized treatment, and improved patient engagement, addressing challenges such as resource inefficiency and inconsistent treatment adherence in traditional recovery programs. These innovations underscore IoT's potential to revolutionize addiction rehabilitation practices in resource-limited settings.

However, significant challenges impede IoT adoption, including

infrastructure limitations, high implementation costs, data privacy concerns, and cultural resistance. Collaborative efforts involving government agencies, private sectors, and non-governmental organizations are crucial to securing resources and fostering innovation. Capacity-building initiatives, user-friendly technological designs, and robust regulatory frameworks addressing privacy and data protection concerns are imperative for ethical and effective IoT integration. By addressing these challenges, Bali can enhance its drug recovery programs and serve as a model for innovative rehabilitation practices worldwide.

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