Bibliometric Analysis of the Term Toxic Positivity in Workplace

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ABSTRACT

Toxic positivity in the Workplace refers to the excessive promotion of optimism while discouraging the expression of negative emotions, which can lead to psychological distress, burnout, and decreased employee well-being. This study employs bibliometric analysis to examine research trends and key themes related to toxic positivity in professional settings, identifying four major clusters: psychological impact, workplace stress, organizational culture, and the role of positive psychology. Findings indicate that toxic positivity can suppress emotional authenticity, increase stress, and create unrealistic Performance expectations, ultimately affecting job satisfaction and organizational dynamics. The study underscores the need for interdisciplinary collaboration in addressing this phenomenon, highlighting the importance of fostering psychological safety and emotional balance in the Workplace to support employee wellbeing and a more inclusive organizational culture.

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1. Introduction

Toxic positivity in the Workplace has drawn growing research interest due to its considerable impact on psychological wellbeing, productivity, and workplace relationship dynamics. This phenomenon promotes an overly optimistic mindset, often overlooking an individual's emotional reality and inhibiting the expression of negative emotions crucial for maintaining psychological balance. [1]. Research suggests that toxic positivity undermines leadership effectiveness, reduces job satisfaction, and impedes professional growth by restricting opportunities for open dialogue about workplace challenges. [2] Developing a deeper understanding of this issue is essential for designing strategies that promote a more supportive and inclusive workplace environment.

This study centres on the workplace environment, where toxic positivity often arises and has far-reaching consequences. The pressure to constantly exhibit optimism and maintain high productivity increases stress levels, reduces employee engagement, and creates a sense of isolation. [2]. Furthermore, toxic positivity often serves as a tool for organizational control, forcing employees to withhold their concerns and passively accept unfavourable working conditions without initiatives for improvement [3]. disproportionately impacts phenomenon younger employees, who are still adjusting to organizational dynamics while managing

high work expectations [1]. By thoroughly analyzing toxic positivity in the Workplace, this study aims to formulate evidence-based strategies that improve employee well-being while maintaining organizational effectiveness.

This study utilizes bibliometric methods to systematically examine research trends, identify key patterns, and explore conceptual relationships in studies on toxic positivity [4]. This method enables a thorough mapping of the various organizational aspects affected by the phenomenon, such as leadership, workplace culture, employee wellbeing, and productivity [5]. Furthermore, bibliometric analysis helps identify gaps in the academic literature, providing a basis for future research. By applying this approach, the study seeks to produce comprehensive, evidence-based insights that support the development of effective strategies to address toxic positivity in the Workplace.

The study examines toxic positivity in the Workplace and seeks to develop strategies to mitigate its impact, promoting employee wellbeing while maintaining organizational effectiveness. Specifically, this research aims to:

- 1) Analyzing research trends on toxic positivity in the Workplace through a bibliometric approach to uncover key patterns and advancements.
- 2) Exploring its impact on psychological well-being, job satisfaction, leadership effectiveness, and organizational culture.
- 3) Assessing its influence on young employees in adapting to the Workplace and navigating professional dynamics.
- 4) Formulating evidence-based strategies to cultivate a healthier, more inclusive, and supportive workplace environment.

2. Methodology: A Bibliometric Analysis

This study, bibliometric analysis is utilized to examine the evolution of research in a specific field through scientific publications. This method enables researchers to identify research trends, connections between scholarly works, and the impact of a

topic within academic literature. The stages of the bibliometric analysis approach implemented in this study are outlined as follows.

2.1 Data Collection

In bibliometric analysis, data is gathered from credible sources. In this study, data was obtained from Google Scholar, an academic database that provides access to relevant scientific articles, journals, and conference papers. The search process involved using keywords aligned with the research topic to identify relevant publications. Additionally, filtering was applied based on publication year, document type, and scientific field to ensure the results were more precise and aligned with the research objectives.

2.2 Bibliometric Indicators

After collecting the data, the next step is to establish analysis criteria to evaluate the publications. In this retrieved bibliometric analysis was conducted to examine how the issue of toxic positivity in Workplace has developed within academic literature. The publication trends over time were analyzed to identify research patterns and periods when this topic received heightened attention. Additionally, interconnections between articles examined through citation analysis to understand the theoretical perspectives that have shaped previous studies. Research collaborations were also analyzed to map academic networks on this topic, as well as to identify influential institutions and scholars contributing to its development.

2.3 Data Visualization

After defining the bibliometric indicators, data analysis was carried out using bibliometric software such as VOSviewer. This tool enables the visualization of data through network mapping, illustrating the connections between publications, analyzing frequently occurring keywords, and categorizing research based on publication year. These visual representations facilitate the identification of research patterns and the recognition of emerging trends in the field.

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2.4 Interpretation and Implications

Once the data visualization is completed, the next step is to interpret the results of the analysis. This involves examining relationships between studies, identifying emerging topics, and analyzing influential publications in the field. The findings from can be used offer analysis to recommendations for future research, highlight gaps that have not been extensively explored, and gain insights into the evolution of the topic over time.

Beyond identifying research gaps, this analysis also contributes to a deeper understanding of the wider impact of toxic positivity in organizational contexts. By examining the connections among various research themes, scholars can identify patterns that highlight the root causes behind the emergence of toxic positivity in the Workplace. This holistic perspective not only guides future scholarly investigations but also offers valuable, actionable insights for organizations seeking to reduce the negative consequences of toxic positivity. In turn, this can support the development of more effective approaches to enhancing employee wellbeing and cultivating a healthier, more supportive work environment.

2.5 Stages of Bibliometric Analysis

The steps involved in the bibliometric analysis paper are illustrated in Figure 1.

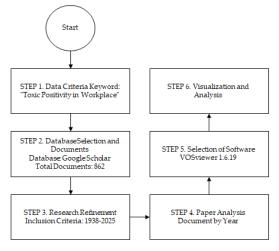


Fig. 1. Stages of bibliometric analysis.

3. Result

3.1 Publication Trend Analysis

A search for documents on "Toxic Positivity in the Workplace" in the Google Scholar database identified 862 publications spanning from 1938 to 2025.

An analysis of publication trends reveals a significant increase in research on toxic positivity in workplace settings over the past decade. This growing academic interest is driven by a heightened awareness of the negative impact of excessive positive thinking expectations on employee wellbeing. Many existing studies examine the relationship between toxic positivity and factors such as burnout, work-life balance, and satisfaction, with a particular emphasis on demanding emotionally professions, including healthcare, education, customer service.

A range of methodological approaches has been utilized, with qualitative studies—such as interviews and case studies—being the most common. However, quantitative research also explores the effects of toxic positivity on employee performance. Despite the growing body of literature, there is still a gap in understanding how toxic positivity directly impacts long-term job commitment and performance. Therefore, further research is needed to gain deeper insights into this phenomenon and its broader implications across various organizational settings.

An analysis of publication trends reveals a notable rise in research on toxic positivity in workplace settings over the past decade. This growing academic interest is driven by increasing awareness of the detrimental excessive positive of thinking expectations on employee wellbeing. Most studies have explored the connection between toxic positivity and factors such as burnout, work-life balance, and job satisfaction, particularly in high-stress healthcare, education, and customer service. Various methodological approaches have been employed, with qualitative studiessuch as interviews and case studies-being the most common, alongside quantitative research that assesses its impact on employee

performance. Despite the expanding body of literature, gaps remain in understanding the long-term effects of toxic positivity on job commitment and performance. Therefore, further research is needed to deepen insights into this phenomenon.

Recent studies have increasingly highlighted the influence of organizational culture and leadership in either perpetuating or reducing toxic positivity in the Workplace. Environments that prioritize constant optimism while neglecting the importance of acknowledging negative emotions may result in superficial interactions and obstruct genuine dialogue. When leaders consistently expect employees to maintain a positive demeanor despite psychological stress, it can intensify the adverse consequences of toxic positivity. Investigating these aspects further may assist organizations in creating more balanced strategies that support employee wellbeing and foster a more authentic and supportive work environment.

Furthermore, examining how toxic positivity is perceived and experienced across different cultural settings is essential. An expression intended to inspire in one culture may be interpreted as a source of emotional

strain in another. Cross-cultural research can offer valuable insights into how societal norms and shared values shape individuals' responses to persistent demands for positivity. Adopting a global perspective in this field of study would contribute to a more nuanced understanding of the issue and enhance the relevance of existing research in today's globally connected workplaces.

An important avenue for further investigation involves examining organizational policies and mental health programs can effectively combat toxic positivity. Organizations that adopt robust mental health initiatives and prioritize psychological safety are more likely to foster a workplace where employees feel safe to express their emotions openly, without fear of negative consequences. Establishing policies support honest communication, emotional transparency, and compassion can not only mitigate the detrimental impact of toxic positivity but also enhance overall job satisfaction and employee retention. Therefore, it is essential for organizations to emotional wellbeing into embed their foundational principles everyday practices.

Table 1. The past five years' publications on "Bibliometric Analysis of the Term Toxic Positivity in Workplace."

	in workplace.				
No	Author(s)	Research	Location	Methodology	Findings
		Objectives			
[1]	Mui et.al	This study	Malaysia	This research	Toxic positivity
		examines the		employed a	in Malaysia often
		challenges young		phenomenological	suppresses
		adult workers		qualitative design,	negative
		encounter in		involving six	emotions to
		navigating toxic		participants	uphold
		positivity,		selected using IDR-	optimism,
		identifies the		3MTPT. Data was	influenced by
		related risk		gathered through	personality,
		factors, and		semi-structured	social
		explores the		interviews and	environment,
		coping strategies		analyzed using	and behavior.
		they employ to		thematic analysis.	Coping
		manage this			strategies
		phenomenon.			include self-
					reflection, social
					support, and
					education from

					family,
					educators, and
					government.
[6]	Monica et	This study	Indonesia	This study utilized	Toxic positivity
	al.	investigates toxic		a qualitative	in the Workplace
		positivity within		phenomenological	fosters
		social		approach, collecting data	frustration, emotional
		relationships, focusing on		collecting data through semi-	exhaustion, and
		individuals'		structured	stress due to a
		responses,		interviews with	lack of empathy
		emotions, and		two participants	from leaders or
		the effects they		who experienced	colleagues.
		experience. It		toxic positivity.	Suppressing
		also explores the		Thematic analysis,	negative
		meaning of toxic		including data	emotions harms
		positivity, the		reduction,	job satisfaction
		coping strategies		presentation, and	and workplace
		employed, and		conclusion	wellbeing,
		its impact on		drawing, was	highlighting the
		both		applied. Validity	need for
		psychological		and reliability were	supportive
		and physical		ensured through	leadership and
		wellbeing.		member checking	open expression.
				and thorough	
[7]	March 7	This article seeks	Mauritius,	documentation.	Toxic positivity
[7]	Wyatt, Z.	to examine the	Africa	This study reviews literature and	Toxic positivity in the Workplace
		phenomenon of	Airica	theories on toxic	occurs when
		toxic positivity in		positivity in the	employees are
		the Workplace,		Workplace,	pressured to stay
		particularly how		positive	positive, leading
		a work culture		psychology, and	
		that enforces		organizational	emotional
		excessive		culture. It	suppression, and
		optimism can		examines how	reduced
		adversely affect		enforced positivity	wellbeing. Social
		employees. It		affects employee	media reinforces
		explores the		wellbeing,	unrealistic
		impact on mental		increases stress,	happiness
		health, including		and lowers job	standards,
		stress, burnout,		satisfaction.	causing
		and emotional		Aligned with research on	employees to hide their
		suppression, while also		research on workplace toxic	hide their emotions. To
		identifying		positivity, it	address this,
		, ,		suggests strategies	organizations
1		i sitalegies in			
		strategies to foster a more		00	0
				to create a more supportive and	should promote psychological

		healthy work		healthy work	expression, and
		environment.		environment.	literacy, aligning
		eri ir orianieriu			with research on
					toxic positivity in
					workplace
					dynamics.
[8]	Michailido,	This article	Argos,	This review	Toxic positivity
[0]	E, M.	examines toxic	Yunani	examines toxic	at work
	2) 111.	positivity in	Tanan	positivity in the	heightens stress
		healthcare,		Workplace,	and burnout by
		emphasizing the		especially in	discouraging
		pressure to stay		healthcare,	emotional
		cheerful and		through literature	expression.
		handle criticism,		and experience. It	Promoting open
		while		discusses its	dialogue,
		highlighting		effects, strategies	feedback, and
		mentoring's role		for handling	mentorship
		in support.		feedback, and the	helps build
				role of mentoring,	resilience,
				highlighting	aligning with
				challenges and	research on
				solutions.	managing toxic
					positivity in the
					Workplace.
[9]	Kahhoul,	This study	Lebanon	This study explores	This study finds
	Z.	analyzes surface		surface acting in	that toxic
		acting in the		the Workplace,	positivity
		Workplace,		where employees	reduces surface
		where employees		conceal true	acting but
		hide true		emotions, using	increases
		emotions, using		surveys and	emotional
		surveys and		analytical tools. It	distress, with no
		emotional		provides insights	clear link to
		regulation tools.		into emotional	emotional
		It aligns with		regulation and	intelligence.
		research on toxic		supports research	These results
		positivity by		on toxic positivity	highlight the
		providing a		in professional	need for healthy
		framework for		settings.	emotional
		future workplace			expression to
		studies.			prevent burnout
					and support
					research on toxic
					positivity in the
					Workplace.
[10]	Castro et	This study	Manila	This study	Toxic positivity
	al.	examines toxic		analyzes toxic	was common
		positivity among		positivity in laid-	among laid-off
		young workers		off Jollibee	young workers,
1		laid off during		employees using	impacting their

		COVID-19, analyzing its impact on their sense of purpose and adaptability. The findings contribute to research on toxic positivity in the Workplace by highlighting its effects on resilience in changing environments.		surveys and psychological scales. It explores its impact on resilience, aligning with research on toxic positivity in the Workplace.	adaptability but not their sense of purpose. This highlights the risks of emotional suppression and the need for mental health support, aligning with research on toxic positivity in the Workplace.
[11]	Rida, R.	This study explores toxic positivity in Islamic education institutions and its impact on teachers' motivation. It emphasizes the need for a transparent work environment, open emotional expression, and effective stress management strategies.	Tulungagung, Indonesia	This qualitative study uses library research and content analysis to examine toxic positivity in Islamic educational institutions. Focusing on motivation theories, it seeks to understand the issue and propose solutions for a healthier teaching environment.	This study found that toxic positivity reduces teachers' motivation by suppressing negative emotions, causing stress and burnout. It recommends fostering an open work culture, offering mental health support through Islamic-based counseling, and promoting social activities to enhance teacher wellbeing.
[12]	Yuniar et al	This study examines the risks of excessive positive thinking, or toxic positivity, as discussed in the TEDx Talks video The Danger of Positive Thinking. It explores its	Indonesia	This qualitative study uses the simak catat technique to analyze the TEDx Talks video The Danger of Positive Thinking. Data was gathered by carefully listening and documenting key points from the narration.	This study examines how toxic positivity harms mental health and workplace performance by reducing resilience and productivity. Promoting self- acceptance and open emotional

	I	l	I	T	
		effects on mental			expression is key
		and physical			to creating a
		health and			healthier work
		suggests			environment.
		strategies to			
		manage it			
		effectively.			
[13]	Metris et	This study	Purbalingga,	This narrative	This study found
	al.	examines hustle	Indonesia	qualitative study	that while hustle
		culture's impact		explores hustle	culture boosts
		on millennials		culture through	productivity, it
		and Gen Z,		personal	also leads to
		highlighting its		experiences,	stress, burnout,
		benefits and		examining the	and work-life
		drawbacks. It		motivations	imbalance.
		explores its link		behind overwork.	Linked to toxic
		to toxic positivity		It highlights how	positivity, it
				toxic positivity	•
		in the Workplace,		1	pressures
		where pressure		pressures	employees to
		to stay		employees to	stay positive
		productive and		suppress negative	despite
		positive leads to		emotions,	challenges. The
		stress and		impacting their	findings stress
		burnout. The		mental and	the importance
		research suggests		physical health.	of work-life
		strategies to			balance for
		prevent			wellbeing.
		excessive work			
		culture.			
[14]	Premlal et,	This study	India	This study uses a	This study
	al	reviews the		scoping review	examines the
		literature on		based on Arksey	impact of toxic
		toxic positivity,		and O'Malley's	positivity, where
		its causes, effects,		framework,	pressure to stay
		and research		analyzing	positive
		gaps, focusing on		academic and grey	suppresses
		mental health,		literature on toxic	emotions and
		social media, and		positivity in the	harms mental
		the pandemic. It		Workplace. Data	health. In
		examines		from sources like	workplaces, it
		workplace		Google Scholar and	fosters guilt and
		1.		JSTOR were	stigmatizes
		_		·=	- C
		employee		narratively	0 3
		wellbeing and		examined to	research also
		promotes		identify key	highlights its rise
		balanced		themes and	during the
		emotional		patterns	pandemic, which
		expression in			was influenced
		professional			by social media.
1		settings.			

[2]	Morris	This study	England	This qualitative	This study.
[3]	et.al	,	England	This qualitative study critically	This study argues that
	et.ai	1		,	O
				analyzes resilience literature and the	emphasizing individual
		individual			resilience
		resilience in		author's experience	
		addressing		in education. Using	overlooks
		workplace		sector reports and	systemic issues
		challenges,		management	like heavy
		especially in		training, it explores	workloads. It
		Further		how toxic	introduces
		Education (FE). It		positivity affects	Collaborative
		examines toxic		employee	Fortitude,
		positivity,		resilience and	emphasizing
		growth mindset,		organizational	community
		and grit,		dynamics through	support to
		proposing		psychological,	prevent toxic
		Collaborative		sociological, and	resilience, where
		Fortitude—a		educational	employees must
		framework that		perspectives.	endure
		prioritizes			challenges
		collective			without help—
		strength and			linking to toxic
		community			positivity's
		support over			negative impact
		individual			on mental health.
		endurance.			
[15]	Karnovsky	This study	Australia	This study	The study finds
	et.al	critiques the		analyzes Reddit	that teacher
		focus on self-		comments using	wellbeing
		management in		critical discourse	discourse masks
		teacher		analysis and a	workplace
		wellbeing,		Foucauldian	challenges,
		overlooking		approach to	pressuring them
		workplace		explore how power	to stay positive
		conditions. It also		shapes teachers'	without real
		examines how		views on toxic	solutions. Reddit
		teachers use		positivity. It	users criticized
		social media, like		examines the	wellness
		Reddit, to		pressure to appear	programs for
		challenge toxic		positive and its	ignoring
		positivity and		impact on	workload issues,
		cruel optimism		workplace	highlighting how
		narratives.		wellbeing.	toxic positivity
					worsens mental
					health.
[16]	Eisner, D.	This study	United States	This study	The study finds
		explores the		employed a	that toxic work
		•			
		extent, causes,		narrative review	environments in
		extent, causes, and potential solutions for		narrative review approach,	environments in healthcare arise

		toxic work		sources from	leadership,
		environments in		PubMed, Google	heavy
		the healthcare		Scholar, and other	workloads, and
		sector, especially		databases, with a	lack of support,
				focus on literature	1 1
		in high-pressure			leading to stress
		units. It		published between	and burnout. It
		emphasizes how		2013 and 2024. It	suggests
		toxic positivity in		examines toxic	appointing a
		the Workplace		work	Chief Wellness
		can intensify		environments,	Officer,
		stress, contribute		burnout, and	improving
		to higher		employee turnover	communication,
		employee		in the healthcare	and conflict
		turnover, and		sector,	management
		disrupt a		emphasizing how	training. Toxic
		supportive and		toxic positivity in	positivity often
		collaborative		the Workplace	masks these
		work		contributes to	issues,
		atmosphere.		increased stress	worsening
				and workforce	employee
				instability.	wellbeing.
[5]	Keach et.	This study	United States	This study	The study
	al	examines the		employs a	highlights that
		influence of		multidisciplinary	while positive
		happiness in		literature review,	leadership
		leadership and		analyzing the	boosts wellbeing,
		its effects on		concept of	rigid
		employee		happiness in	enforcement
		wellbeing. It		organizations,	fosters toxic
		emphasizes that		psychology, and	positivity,
		an overly strong		management. This	increasing stress
		emphasis on		approach is used to	and burnout. It
		workplace		understand its	recommends
		happiness can		impact on work	balancing a
		lead to toxic		culture and the	positive work
		positivity,		challenges in its	culture with
		limiting the		implementation.	strong emotional
		expression of		_	support for
		negative			employees.
		emotions and			
		heightening the			
		risk of burnout.			
[17]	Sokal et. al	This study	Canada	This mixed-	This study found
		investigates		method study	that teacher
		burnout and low		surveyed 147	burnout during
		commitment		Canadian teachers	the pandemic
		among Canadian		and interviewed 21	stemmed from
		teachers during		participants using	exhaustion,
		the pandemic,		burnout and	cynicism, and
		highlighting		leadership scales.	low
L		166		readership senies.	10 **

		school		Tim dim on al-	l-:
				Findings show	achievement.
		leadership's		toxic positivity	Poor
		impact. It also		worsened teacher	organizational
		examines how		stress and burnout	commitment is
		toxic positivity		during the	linked to
		increases stress		pandemic.	negative views
		and emotional			on leadership,
		exhaustion by			while
		pressuring			government
		teachers to stay			policies influence
		positive.			turnover.
					Emotional
					support and
					clear
					communication
					can help, but
					excessive
					optimism may
					reinforce toxic
					positivity.
[18]	Mead, J.	This study	United	This study	This study finds
		develops a	Kingdom	combines literature	wellbeing is
		wellbeing model		analysis and	influenced by
		emphasizing		empirical research	social and
		social and		to assess gratitude	environmental
		environmental		and tragic	factors, not just
		factors. It		optimism's impact	individuals.
		highlights how		on wellbeing	Gratitude and
		excessive		during COVID-19,	tragic optimism
		optimism,		evaluating a	help protect
		ignoring real		revised model	wellbeing during
		challenges,		through an	the pandemic,
		fosters toxic		educational	with
		positivity and		intervention.	community-
		harms employee			based models
		mental health.			proving more
		man manus.			effective than
					individual-
					focused
1	i e				
					approaches.

The publication trends of documents over a specific period, revealing a fluctuating pattern in publication frequency. The earliest recorded publication dates back to 1938, followed by a significant gap until 1954, indicating minimal academic engagement during that time. Subsequently, no publications were documented until 1996 and 1997, suggesting a renewed academic interest in the topic. However, momentum did not continue, as no further publications were recorded until 2008, after which a slight increase was observed in 2009.

Between 2010 and 2012, no relevant publications were identified, suggesting that this topic had yet to gain significant academic attention. However, a shift began in 2013 and 2014, marked by more consistent

documentation of publications. The trend continued in 2016 and 2017, showing a gradual increase despite some fluctuations. This pattern may indicate the emergence of more sustained academic interest, even though the number of publications had not yet seen a substantial surge.

A more consistent upward trend started to take shape in 2018 and 2019, indicating growing interest in the topic within both academic and professional spheres. The most notable surge occurred between 2021 and 2022, when the number of publications peaked. This rise suggests that the topic is becoming increasingly relevant in scientific research and development.

Although the publication trend remains strong up to 2024, a slight decrease is observed in 2025. This may suggest that publication rates are stabilizing or that data for that year is not yet fully recorded. In general, the pattern shows a notable increase in recent years, highlighting the topic's growing prominence in academic discourse and its wider impact on professional practice. 3.2 Interconnected Research Themes

Figure 2, generated using VOSviewer, provides a visual representation of the interconnected research themes related to "Toxic Positivity in the Workplace." This visualization illustrates how various topics are linked and organized within the broader academic discourse. The network map

demonstrates the interconnectedness studies in this area, underscoring multidisciplinary nature in which multiple themes intersect and influence one another. Commonly observed clusters encompass areas emotional labour, organizational dynamics, psychological employee wellbeing, and motivation, showcasing the wide range of scholarly contributions. In addition to highlighting key themes, the visualization also uncovers research gaps and emerging topics, making it a useful resource for identifying future avenues for scholarly investigation.

Figure 3 illustrates the research themes surrounding "Toxic Positivity in the Workplace," highlighting key areas of focus their interconnections. The concentrated cluster centers on "positivity," emphasizing its pivotal role, while terms such as "impact" and "challenge" reflect its influence on workplace dynamics. The presence of concepts like burnout, stress, pain, and trauma suggests a connection between positivity and psychological resilience, shedding light on concerns regarding toxic positivity. Furthermore, links to positive psychology, happiness, and the mind highlight its significance in the emotional and cognitive aspects of work, demonstrating both its advantages and potential risks within organizational culture.

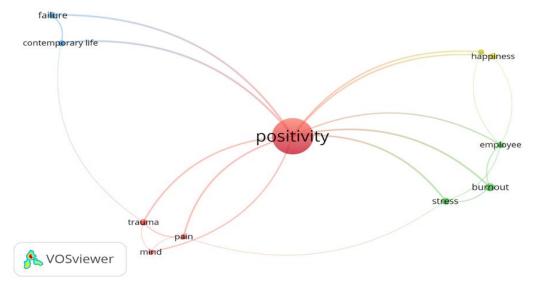


Fig 2. Network Visualization

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Cluster	Total Number of Items	Most Frequent Keywords (Occurrences)
1	4	Mind, Pain, Positivity, Trauma
2	3	Burnout, Employee, Stress
3	2	Contemporary Life, Failure
4	2	Happiness, Positive Psychology

Table 2. Identified Clusters and Associated Keyword

Cluster 1, includes key concepts such as mind, pain, positivity, and trauma, emphasizing the psychological effects of toxic positivity in the Workplace. The expectation maintain constant positivity suppressing negative emotions can contribute heightened psychological distress, potentially leading to trauma and emotional discomfort among employees. The lack of opportunities to process and express negative emotions in a constructive way may further mental wellbeing, ultimately impact diminishing productivity and overall job performance.

Cluster 2, includes key terms such as burnout, employee, and stress, highlighting the link between toxic positivity and increased workplace stress. When employees are continually expected to display a positive attitude despite demanding workloads and professional challenges, they become more vulnerable to emotional exhaustion and burnout. This can have a detrimental effect on employee wellbeing and may lead to higher turnover rates within organizations. To address this issue, companies should adopt more flexible policies that prioritize mental wellbeing without imposing an unrealistic expectation of constant positivity.

Cluster 3, includes themes such as contemporary life and failure, illustrating how modern workplace culture shapes the perception of failure within the framework of toxic positivity. In work environments where optimism is excessively emphasized, failure is often stigmatized, making employees hesitant to acknowledge mistakes or seek support.

Cluster 4 includes topics such as happiness and positive psychology, emphasizing their considerable role in shaping workplace dynamics. Although positive psychology contributes many

valuable insights, its misuse-especially when it neglects the importance of emotional authenticity—can lead to the development of toxic positivity. Requiring employees to consistently display a cheerful attitude, without providing room for acknowledging and addressing negative emotions, can negatively affect both individual mental health and the broader organizational environment. Therefore, it is vital to explore ways to nurture genuine happiness and longterm wellbeing in professional settings to create a workplace that encourages personal development, emotional resilience, overall psychological wellness.

This dynamic frequently contributes to the development of a toxic organizational culture, where individuals may feel compelled to hide their true emotions. Consequently, employees may choose to mask their personal challenges instead of reaching out for meaningful support or finding effective solutions. These conditions not only impede open dialogue but can also diminish psychological safety, erode trust, and negatively impact long-term job satisfaction.

The presence of distinct thematic clusters within the network visualization indicates that research on toxic positivity in the Workplace draws from a variety of interdisciplinary perspectives. This highlights the importance of collaborative inquiry across fields such as psychology, organizational behavior, sociology, and human resource management to develop a comprehensive understanding of the phenomenon.

Recognizing and analyzing these clusters enables researchers to identify existing knowledge gaps—particularly those related to the long-term consequences of toxic positivity on employee wellbeing,

engagement, and organizational performance. These insights are invaluable for informing evidence-based workplace policies and practices that promote emotional honesty, psychological safety, and a genuinely supportive work culture

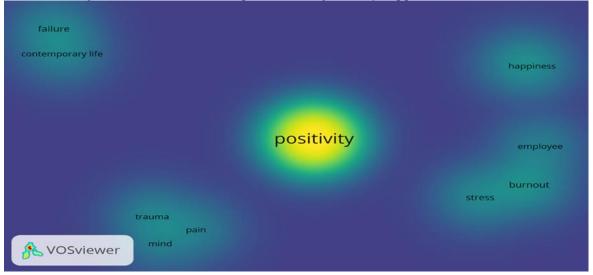


Fig. 3. Density Visualization

Figure 3, the density visualization showcases the distribution and strength of relationships among keywords associated with the main theme of "positivity." Created using VOSviewer, this map places positivity at the center, highlighted in bright yellow, signifying a high level of co-occurrence with other relevant terms in the literature examined. This indicates that positivity is a central and widely referenced topic across numerous academic discussions. To the right of the visualization, terms like happiness, employee, burnout, and stress reflect a notable connection between positivity and aspects of workplace mental health and wellbeing. In contrast, the bottom left corner features keywords such as trauma, pain, and mind, pointing to the psychological and emotional contexts in which positivity is relevant. Additionally, the presence of failure and contemporary life in the upper left corner suggests that positivity is also explored in relation to broader societal and personal challenges. Collectively, this visualization underscores the multifaceted nature of positivity, linking it to both individual and organizational domains, and supports its significance as a subject of inquiry in fields such as mental health, wellbeing, and human resource studies.

4. CONCLUSION

The results of this study emphasize the intricate and multidimensional aspects of Toxic Positivity in the Workplace, shedding light on its psychological, organizational, and cultural effects. Through bibliometric analysis, this research uncovers key themes related to the phenomenon, such as its influence on employee wellbeing, workplace stress, organizational culture, and application of positive psychology. The grouping of research topics suggests that toxic positivity is not limited to individual experiences but also shapes broader workplace dynamics and professional norms.

The findings indicate that an overwhelming focus on positivity in the Workplace can lead to increased stress, burnout, and the suppression of emotions among employees. When organizations cultivate an environment that discourages the expression of negative feelings, workers may experience isolation and feel compelled to adhere to unrealistic emotional expectations. As a result, this can weaken psychological resilience and have adverse effects on job satisfaction as well as overall mental wellbeing.

By analyzing these research trends, this study highlights the importance of interdisciplinary collaboration in tackling

toxic positivity in the Workplace. The convergence of psychology, organizational behaviour, and human resource management offers a more comprehensive view of how toxic positivity emerges and influences workplace dynamics. Future studies should focus on developing strategies that balance workplace positivity with genuine emotional expression to minimize its adverse effects. The findings of this study serve as a basis for future research and practical applications in

workplace management. Policymakers, organizational leaders, and researchers can leverage these insights to create policies that promote psychological safety, emotional wellbeing, and a more inclusive work culture. By fostering a balanced approach to workplace positivity, organizations can ensure that employees feel empowered to express a full range of emotions without fear of judgment or professional consequences.

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